

RISK MANAGEMENT NEWS

Lubbock ISD— Risk Management Newsletter

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What’s the Difference Between “In-Network” and “Out-of-Network” Providers?

- * **In-Network**—All physicians, specialists, hospitals, and other providers who have agreed to provide medical care to members under the terms of the contract with BCBS.
- * **Out-of-Network**—Health care services from providers not in our HMO or PPO network; except in emergency situations for HMO members, BCBS will not pay for services outside the network. If you are in a PPO plan, you will have to pay more to receive services outside the PPO network. For more information, click on the link below:

[Risk Management Webpage—Information](#)

Health Plan Links—Risk Management

- ◆ *Questions about your 2022 Health Plan?*
- ◆ *Need a quick link to BCBS webpage, TRS, H.S.A. Bank, etc. webpages?*
- ◆ *Questions about the District’s 2022 Dental Reimbursement Plan?*

CLICK ON THE RISK MANAGEMENT WEBPAGE LINK BELOW FOR MORE INFORMATION:

[Risk Management Webpage—Information](#)

Risk Management Department:

- Lisa Thompson, Executive Director—extension 0235
- Vaun Murphrey, Benefits Specialist—extension 0283
- Lucinda Lucero, Clerk—extension 0280
- Jamie Flores, Executive Secretary —extension 0282



- Walking around and checking your vehicle can help identify defects and safety concerns before you begin driving. All staff who drive Lubbock ISD vehicles must do this on an ongoing basis for safety.
- A walk around check (circling around your vehicle) ensures safety for you and anyone around you.
- Walking behind your vehicle before backing up could prevent an injury to a child or a pet, making sure there are no persons behind or beneath the vehicle, especially small children.
- By walking around, you make sure you do not hit any low to the ground obstructions such as fire hydrants, landscaping, rocks, bikes, toys, etc. and always double check when there is snow as items could be covered by the snow.

Claims Processing Reminder:

Dental Claims go to: Lucinda.Lucero@LubbockISD.org

Living Better Diabetes & Bronze Maternity Reimbursement Claims go to: Vaun.Murphrey@LubbockISD.org

Gym Reimbursement Claims & Hospital Income Plan Claims go to: Vaun.Murphrey@LubbockISD.org

All claims processed within 30-days (for completed requests/forms)